

# VOUCHER SUPPORT SCHEME



## Voucher support for Business Development Services to start-up teams and prospective entrepreneurs to support start-up establishment

With the support of the European Office in Prishtina within the project of “Training and Education with marketable ICT skills for Employment and Self-employment in Kosovo”, ICK launches the internal call for applications for start-ups to benefit from Voucher Support Scheme for consultancy services.

**Start-ups and companies that have signed an incubation contract, virtual Incubation contract or are graduated from Incubator, and who are legally registered as a business under the laws of Kosovo and are currently using ICK services, have the right to apply for grants from the Voucher Scheme.**

### Background

The ICK Voucher Scheme is designed to help ICK Incubator businesses grow and become more commercially viable. As part of the acceleration process, ICK will provide start-up voucher support in the value of up to **6,000 euro** per start-up team or aspiring entrepreneur leading to tailor made consulting services. The vouchers will serve as financial support for specialized capacity building measures for successful start-ups and aspiring entrepreneurs, as well as for financial support to promote prospective ideas generated within start-ups.

Through the Voucher Scheme, services will be provided to beneficiaries redeemable for tailor made consulting. These services will help these startups increase their capacities and be successful.

### Eligible Applicants

In order to be eligible for a voucher, startups **must be an ICK Incubator business client** with a potentially marketable product or service and a plan to achieve revenues and profitability. Start-ups and companies that have signed an incubation contract, virtual Incubation contract or are graduated from Incubator, and who are legally registered as a business under the laws of Kosovo and are currently using ICK services, have the right to apply for grants from the Voucher Scheme.

## Eligible Activities

Vouchers shall be used to support the success and competitiveness of the applicant's business, as outlined and may include the following uses as examples:

- Business development
- Marketing Strategies
- Feasibility Studies
- Financial Analysis/Projections
- Cost and Price/Break-Even Analysis
- Market Analysis
- Networking Provision and Support
- Accounting
- Legal Services
- Product/Service Development
- Other

## Ineligible Activities

Vouchers may only be used to support approved activities in the Startups's Application. Voucher funds may not be used for any costs deemed unallowable or for any goods or services that are ineligible or restricted under ICK or Republic of Kosovo Government regulations.

Voucher support may not be used for:

- Start-ups supported by this Voucher cannot have any other support of the same nature or for the same purposes from other funds/donors;
- Salaries;
- Travel Expenses;
- Rent and other fixed costs;
- Ceremonies, parties, celebrations, or "representation" expenses;
- Purchase of goods;
- Previous obligations and/or bad debts;
- Fines and/or penalties;
- Creation of endowments;
- Certifications or licences;
- Activities that are inconsistent with international standards of human rights or with democratic goals of racial and ethnic tolerance and harmony;

For more detailed information, please refer to the Voucher Manual that contains all the necessary procedures and application process: [DOWNLOAD](#)

Applications are received on a rolling basis and the number of beneficiaries is limited.

Applicants can download the application form here: [DOWNLOAD](#)

For requests and queries please use [incubator@ickosovo.com](mailto:incubator@ickosovo.com).

***ALL APPLICATIONS MUST BE SUBMITTED IN ENGLISH***